"Providing a single gateway for local business to access information, advice and guidance, whether starting or growing a business"

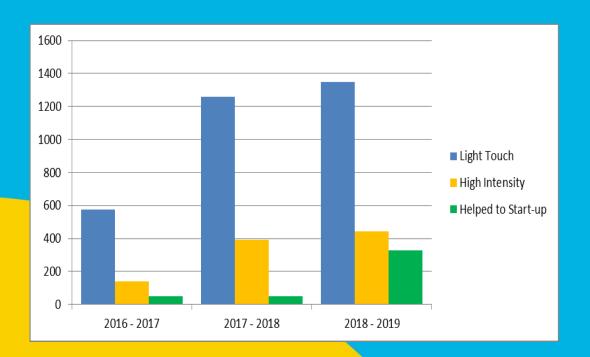
Update 2018- 2019







Offline Engagement



140 Intensive Assist 2016-2017443 Intensive Assist 2018- 2019

49 Start-up 2016-2017 330 Start-up 2018- 2019

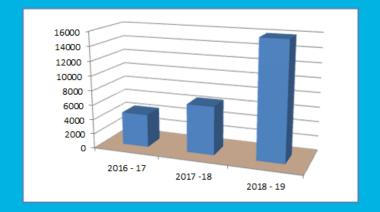








Digital Engagement









Highlights



Joint initiatives



**CRM System** 



Grantfinder/Cobra



Get Ready for Brexit





**Partnerships** 









Swindon&Wiltshire
LOCAL ENTERPRISE PARTNERSHIP

.... some next steps

- Growth Hub Brexit Readiness Cluster
- Information Workshops
- Intelligent Insights
- Intelligent Feedback
- Governance
- Partnerships
- Growth Hub Community
- SME Competiveness Bid...







### ESIF Growth Programme Bid "Enhancing the Competitiveness of SMEs"

# European Regional Development Fund Priority Axis 3 - Enhancing the Competitiveness of small and medium sized Enterprises

- £1.2m ERDF on offer £2.4m project over 3 years
- Full Application submitted

### **Core requirements**

- Start-up service
- Scale-up service
- · Productivity focused (digitalisation)
- Start-up support for financially and socially excluded people 'inclusive growth'
- Closing supply chain gaps Brexit response rules of origin, customs, etc.

### **Delivery methods**

- Mentoring scheme
- 1-2-1 support / assistance
- 1-to-many workshops, etc.
- Diagnostic / information
- Grants and wider finance access to investment partners

#### **Growth Hub**

- Add value to the offer e.g.; diagnostic, signposting and referral services
- Complementary to the overall offer and not creating a rival service







### Swindon and Wiltshire Growth Hub Client Journey



Growth Hub Navigator Service Account managed client journey

## What will it bring to the Growth Hub service?

- Face-to-Face
- Light touch IAG
- Diagnostic to explore all solutions available, also identify other opportunities
- Ongoing account management
- Enriched engagement with business communities we have not engaged with before including those facing 'barriers to growth'
- Scale-up focus
- 1 to many workshops/support
- Offer grants accelerate growth
- Physical Growth Hubs including shared hub space
- No business exclusion enable us to offer a universal service to all



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