

# Annual Report 2021/22





# **Contents**



Foreword from the Chair



Note from the CEO



Review 2021/22



Our projects and investments



Growing Places Infrastructure Fund (GPIF)



Our area's economy



Ideas, infrastructure and places



The SWLEP Board



Business environment



Accountability and transparency



Looking ahead



Draft Income Statement 2021-22



Get involved



Skills and talent



Paul Moorby OBE reflects on his second year as Chair of the Swindon and Wiltshire Local Enterprise Partnership.



# **Foreword from the Chair**

I believe my role as Chair of the Swindon and Wiltshire Local Enterprise Partnership (SWLEP) is to listen, aggregate and convene. Over the last year as a spokesperson for the SWLEP, I've been working hard to provide the intelligence, data and mature understanding of our community needs to our Ministers.

I know business is tough with a whole host of challenges from inflation, to rising costs both at home and at work. I'm seeing these challenges in my own organisation and understand your concerns and frustrations. That's why I stood as Chair, to be a voice for business and to try and influence decisions which make a difference to us all. It's been a busy year dealing with the aftermath of the pandemic and new issues arising, from the fuel crisis to the war in Ukraine. Despite this I believe we are all making positive steps to make our area more resilient by talking, sharing our issues, and working together on ways to overcome them.

During the year, the Department for Business Energy and Industrial Strategy completed the national Local Enterprise Partnership review. It confirmed it would like SWLEP to continue delivering government objectives locally. We have agreed that we will do this with a significant budget cut, to reduce the pressure on the taxpayer. We have worked hard to find new activities to make our work and finances sustainable. This will allow us to continue to reinvest and deliver our core plan to improve our region's economic performance.

The launch of the new Business Cyber Centre (BCC) is an initiative to help with those growth aspirations. Cyber security is a premium product in demand by all business. We focused on the BCC as a space for businesses that want to increase trade with the Defence Science and Technology Laboratory, Ministry of Defence and UK Health Security Agency. DSTL, MOD and UKHSA have procurement action plans to spend more with SMEs. All are highly valued employers in our area and spend huge amounts with SMEs.

The BCC project is just one intervention where we believe we can improve productivity. We are already seeing international interest in the centre, businesses that provide high value employment opportunities.

Listening to business leaders large and

small, the biggest struggle at present is trying to recruit and employ people with the right skills. We are looking closely at how we can assist private industry to solve these pressing issues. We know that giving people confidence through upskilling will reduce labour market gaps. This will make our region stronger, more productive, and more resilient.

Nationally, the Levelling Up agenda will see more investment going to the North of the country. This brings trading opportunities for our businesses but must not reduce our region's continued growth.

To rise to that challenge, we're working with the Office for Investment, the Foreign Commonwealth and Development Office, Department for International Trade and local trade advisors to ensure we respond comprehensively to new businesses wanting to invest in Swindon and Wiltshire.

We all have a compelling offer to UK and global businesses nationally and internationally to base in our area.

Future development must deliver net zero. Understanding the value of our natural capital and protecting our environment is top of our agenda. Government considers net zero when they are thinking about new housing or industrial estates or infrastructure projects. Biodiversity is being written into master spatial plans. Listening to our experts on our natural capital helps our Board to make decisions that improve our environment.

I want to acknowledge the sheer amount of people who've spent time helping me and the SWLEP. From SME start-ups to our large employers, our community leaders and our volunteers at all levels. Many have given up their valuable time to help me as Chair in very difficult times. I am forever grateful. I'm keen to reach more of our community, especially those which don't normally come forward, to get a chance to have a voice and get involved. I'd love to hear from you.

#### Paul Moorby, Chair

Swindon and Wiltshire Local Enterprise Partnership, July 2022



## 66

Our work now and into the future is focused on bolstering our area's strengths and addressing our weaknesses to support the growth of our economy and to create new opportunities.

# **Note from the CEO**

The last year has continued to be a real challenge for the Swindon and Wiltshire business community and the sheer impact of the pandemic is now starting to come through in the statistics. In 2020 the local economy took a £1.7bn hit. The greatest single sector loss was seen in hospitality losing in the region of £320m. As the data continues to be published for 2021, the extent to which we have been effected by the COVID-19 pandemic will become clearer.

Our work now and into the future is focused on bolstering our area's strengths and addressing our weaknesses to support the growth of our economy and to create new opportunities to enable us to thrive in the coming years, setting us apart as a region and making our area an attractive place for inward investment.

One of our most significant projects in the last financial year was our work to develop the new Business Cyber Centre in Chippenham which is a UK first. We are one of the few Local Enterprise Partnerships in the country focused on direct delivery. We chose to apply for the funding for the centre ourselves and have taken on the financial risk involved. This demonstrates our confidence in the Swindon and Wiltshire cyber community and our desire to get it recognised as a leading area for cyber, linking in our local strengths in defence and security. The aim is for this to be just the start of a great programme of work to help build cyber confident and resilient SMEs who form an important part of our economy and our future success.

Another way that we've been supporting local businesses and our economy's

growth is through our Growing Places Infrastructure Loan Fund (GPIF). A revolving loan pot of  $\pounds$ 12m with nearly a quarter of the funds recycled.

By the end of March 2022, 17 loans had been approved and four more were in the pipeline. This year we've loaned to a wider variety of firms than ever before. We have also expanded the types of businesses we're supporting such as pre-revenue businesses, or businesses which are in their early development who can sometimes find it harder to access finance. Our GPIF loan pot is very competitive and in the last year we've approved five loans totalling £4.1m. Do get in touch if you are interested in finding out more about it.

20/21 has seen further adaption of our Swindon and Wiltshire Growth Hub to match the business community's needs.

Previously the flow of work had been more transactional. A lot of high-volume contact with low level interactions. What changed this year is a reduction in low level support and more medium/high intensity work where we've had engagement over a longer period. This has been good for our overall knowledge of the businesses and enables us to tailor our support. We have exceeded our target in medium level support for businesses for up to six hours by 200% and we've also focused on the number of new businesses that we're trying to reach. If you've not engaged with the Growth Hub yet, I urge you to get in touch and see how we can help your business.

As a business organisation concerned with economic development a key focus for SWLEP is upskilling our area's workers and investing in the workforce of the future.



# Note from the CEO (continued)

In the last year we fully embraced the government's Kickstart Scheme which was designed to create employment opportunities for 16-24-year-olds on Universal Credit and at risk of long-term unemployment. In Swindon and Wiltshire the scheme was particularly successful as we were innovative in our approach. Many organisations couldn't accommodate 30 Kickstarters (number set by government), so instead we found a group of local businesses which could collectively take on 30 Kickstarters and divided them into cohorts. In total, 111 young people were placed into Kickstart roles by SWLEP. As an organisation we also embraced the scheme taking on four Kickstarters, three of whom have now gone into full time employment locally.

We are very proud of our Swindon and

Wiltshire Careers Hub; it's one of the best in the country. We're engaged with every single secondary school and college in the area which is not usual for career hubs. All our performance indicators are above the national average, and rising. We have also started work on some specific research projects. One aim is to increase the number of girls and young women entering Science, Technology, Engineering and Maths jobs. What research tells us is that girls generally do better than boys at maths at GCSE level but after this they stop studying it. We want to encourage more girls to study maths beyond GCSE, as young people with an A Level in maths by the age of 25 on average, earn between £5,000 and £10,000 more than their peers.

In addition to our Careers Hub work we are actively encouraging employers to

take on apprentices. SWLEP has employed two digital apprentices who are absolutely brilliant and we're going to keep them in jobs. We are launching a campaign in the next year which will concentrate on attracting 50 businesses who've never employed an apprentice before to take one on. That will be in addition to helping any business to employ an apprentice in our area, as we want to increase the numbers. I urge you to rise to the challenge.

Paddy Bradley

Paddy Bradley, Chief Executive Officer, Swindon and Wiltshire Local Enterprise Partnership, July 2022

# 66

A key focus for SWLEP is upskilling our area's workforce and investing in the workforce of the future 2021/22 was an important year for government announcements set against the backdrop of its 'Build Back Better: our plan for growth' report.



# **Review 2021/22**

The start of the financial year saw the incremental easing of restrictions as the government introduced its pathway to living with COVID-19, aligned to its vaccine roll-out programme. This was a significant milestone for the UK and its progression towards working in a 'post-pandemic' environment. The emergence of the Delta and Omicron variants disrupted a smooth return to economic stability on a national and international scale. The second half of the year saw increasing energy prices and inflation rates affecting business and consumers alike. As a result, the delivery of business support services continued to be a significant focus for SWLEP's Growth Hub.

2021/22 was also an important year for government policy announcements set against the backdrop of its 'Build Back Better: our plan for growth' report which was published in March 2021. Its three pillars: Net Zero, Levelling Up and Global Britain and three strategic priorities: innovation, infrastructure and skills framed the work of SWLEP's Plan for Growth and Delivery Plan Working Group. During the summer, SWLEP welcomed the publication of the UK Hydrogen Strategy and the UK Innovation Strategy, both of which were central to framing Swindon and Wiltshire's strategic approach within the national context with the Swindon and Wiltshire Green Hydrogen Plan being adopted by the Board in January 2022. The revised UK Cyber Strategy was published in February 2022 as the refurbishment work for our flagship Business Cyber Centre facility was drawing to a close.

Net Zero continued to be an important consideration for the work of SWLEP. In January 2022, we decided to lead by example and signed up to the United Nations' and UK government endorsed, SME Climate Hub Commitment. It sets out an aim to reduce carbon emissions by 50% by 2030 and to be carbon neutral by 2050. Sticking to our pledge, baselining work on our carbon emissions commenced.

The government's review of Local Enterprise Partnerships was completed during the year and its recommendations were published at the end of March 2022, setting out its plans for local government devolution. The publication was subject to delays which caused varying degrees of uncertainty for LEPs across England and resulted in the loss of staff. With the emphasis placed on local authorities to lead capital funding bids and the Local Growth Fund having been fully awarded, SWLEP saw the Director of Programmes leave the organisation in November 2021; a post which has not been replaced. As a result of the uncertainty surrounding the future delivery arrangements for the Local Skills Improvement Plans and the funding for Skills Advisory Panels, SWLEP lost its lead labour market analyst and alternative delivery arrangements were put in place.

#### **Prominent Government Publications**

UK Innovation Strategy, Jul 2021 LSIP Trail Blazers announced, Jul 2021 UK Hydrogen Strategy, Aug 2021 Net Zero Strategy, Oct 2021 Levelling Up White Paper, Feb 2022 UK Cyber Strategy, Feb 2022 LEP Review Integration Guidance, Mar 2022

# Our projects and investments

### **Capital Funding Programme: Getting Building Fund**

SWLEP awarded £9.7m to three capital projects under its Getting Building Fund allocation; all of which were identified as strategic priorities in the Swindon and Wiltshire Local Industrial Strategy: the Business Cyber Centre, the Collaborative Innovation Centre at Porton and the Carriage Works Phase 2b in Swindon. Despite the continued impact of the COVID-19 pandemic on national and international supply chains for construction materials and the availability of staff, good progress on all three schemes was made during the year.

### **Business Cyber Centre**

The focus during 21/22 was to agree a ten year lease on a building in Chippenham and to appoint contractors in time to complete the refurbishment by the end of the year, all of which were achieved, on budget, with only a three week overrun in the overall completion of the scheme. The Business Cyber Centre is a SWLEP-led scheme and the work was completed predominantly by regional contractors based within a 60 mile radius of the facility.





### **Collaborative Research and Innovation Centre at Porton Campus**

The delivery of this scheme by Wiltshire Council progressed well with contractors appointed and design work completed early on in the year. However, the work on site was delayed by five months due to the availability of materials. Innovation business support services were procured during the autumn with delivery planned to start at the end of the financial year.

### **Carriage Works Swindon**

Given its listed building status and the nature of the refurbishment work, this scheme was the most impacted by the pandemic in terms of access to materials and staff sickness. This resulted in a delay to the completion of the works during the year, however progress was made. When complete, the facility will become home to the University of Bath and University of Oxford's Innovation Centre for Applied Sustainable Technologies (iCAST).



### **Getting Building Fund Grant Allocation**

Business Cyber Centre Total Spend: **£3.7m** Collaborative Research & Innovation Centre Total Spend: **£2m** Carriage Works Swindon: **£4m TOTAL: £9.7m** 

### **Case Studies**



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During the year the Board allocated over £2 million of GPIF loans to five applicants

# Growing Places Infrastructure Fund

The Growing Places Infrastructure Fund (GPIF) loan programme continued to be a significant workstream for SWLEP during the year in terms of supporting local businesses with the delivery of their innovation and expansion plans, as well as generating revenue for SWLEP. During the year the Board allocated over £4.1m of GPIF loans to five applicants.

Since the GPIF programme was relaunched in 2016, 16 loans have been approved. The combined value of GPIF loans totalled £12.86m leveraging in a further £43.37m of company match and other funding which is an investment ratio of £1:£4.29. The loans awarded should result in the creation of 815 new jobs across Swindon and Wiltshire.



Simpson-Partners £364,000 loan

Simpson-Partners is a new electric vehicle charging business, based at Kemble Business Park near Malmesbury. Through a loan from the Swindon & Wiltshire Local Enterprise Partnership, Simpson-Partners is establishing a manufacturing plant for chargers that can be used at commercial premises and private dwellings. Discussions are also underway with a number of car manufacturers. The company is recruiting for a number of roles, with headcount scheduled to rise from less than 10 to around 50 within the next three years.

Mandy Simpson, Managing Director, pictured above with Phil Clement, SWLEP Head of Investment, said, "The SWLEP loan of £364,000 has been instrumental in our ability to fund the set up production activity of the business. It enables us to anchor a long-term research and development centre so that we can showcase our best practice tech manufacturing skills, our software and hardware talent and reset the value of British build quality".

www.simpson-partners.com





### The Black Farmer £156,000 loan

In May 2021 The Black Farmer moved to Chippenham following support it received from the Swindon and Wiltshire Investment Service. It was attracted to the area because of proximity to the M4 and the ease of regional distribution as well as Wiltshire's attractive countryside. The Black Farmer applied for a £156,000 loan from SWLEP's GPIF loan fund to support its investment.

Wilfred Emmanuel-Jones MBE, Founder of The Black Farmer, said, "The Black Farmer brand has long been recognised by consumers for the high quality, high welfare and most importantly tasty food products stocked in supermarkets across the country. In 2020, lockdown drove more shopping online and offered an opportunity for us to open an online farm shop, offering a much broader range of products, all with the same 'flavours without frontiers' ethos.

"As this online business became established it was clear that we needed more space, and more staff in a dedicated fulfilment centre and with the help of a GPIF loan for £156,000 we were able to move to our current site at Bumpers Farm outside Chippenham.

"The loan financed the purchase of specialist equipment to turn the warehouse into a chilled storage and distribution hub which enables us to take in food products from a wide range of suppliers across Wiltshire and offer them for sale via our website. This allows our customers to sample the best that Wiltshire has to offer, and buys from 26 local businesses.

"Having a dedicated fulfilment centre has allowed the online farm shop to grow and this part of our business now supports six staff full time between the site and other home based roles. We were also able to employ a trainee using the Government's Kickstart Scheme."

#### www.theblackfarmer.com



# **Our area's economy**

The sheer impact of the pandemic is now starting to come through in the stats.

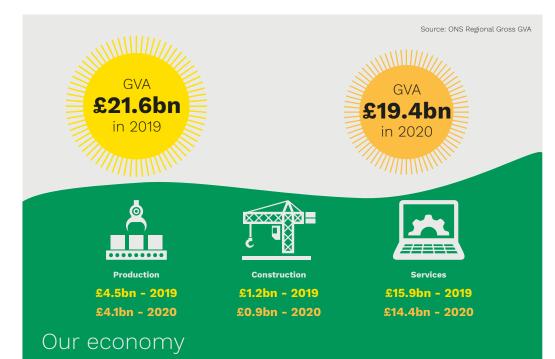
The value of the local economy shrank by  $\pounds 2.2bn$ .

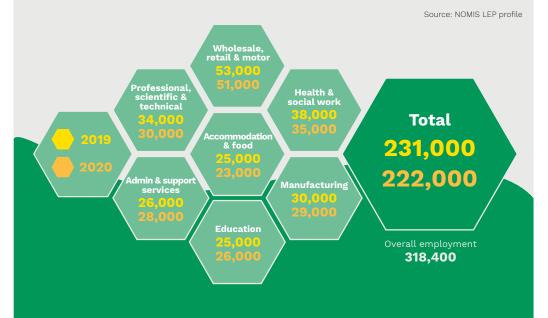
The Gross Value Added (GVA) in 2021 stood at  $\pounds$ 19.4bn, which is the same level as in 2012, the low point of the global financial crisis.



2021 Population <b>727,000</b>
Population aged 16-64 <b>439,000</b>
021 Economically active <b>360,600</b>
2021 Economically inactive <b>77,100</b>
21 Inactive and want a job <b>14,500</b>
2021 Self employed <b>8.8%</b>

### Swindon & Wiltshire residents





Largest sectors by employment



**Paul Moorby OBE** SWLEP Chair Managing Director, Chipside Ltd



**Mandy Clarke** SWLEP Deputy Chair Founder, Accomplish HR Ltd



Alison North SWLEP Deputy Chair & SME Champion. Founder, AN Information Ltd



**Andrew Gudgeon OBE** Head of Enterprise Risk Management & Operations, Zurich



**Doug Gale MBE** Director, QinetiQ plc



**Pam Webb** CEO, Voluntary Action Swindon



**David Renard** Leader Swindon Borough Council



**Prof. Ian White** Vice Chancellor, University of Bath



**Paddy Bradley** SWLEP Chief Executive Officer



**Suzanne Wigmore** Chief Executive, Wiltshire Citizens Advice



Amanda Burnside, (Resigned May 2021) SWLEP Equality Champion. Principal, Wiltshire College & University Centre



**Carole Kitching** SWLEP Equality Champion. *Principal* & CEO, New College Swindon and Institute of Technology



**Keeren Vetriko** (Resigned May 2022) Managing Director, JERES



**Philip Whitehead** (Resigned May 2021) *Leader, Wiltshire Council* 



**Richard Clewer** (From May 2022) Leader, Wiltshire Council



**Col. Nev Holmes MBE** (Resigned January 2022) *Commander South West* 



**Col. Gary McDade** (From February 2022) *Commander South West* 



### THE SWLEP BOARD INCLUDES:

- > 77% from the private sector 23% Public Sector
- **62%** male 38% female (aim 50:50 male:female by March 2023)

### **The SWLEP Board**



SWLEP was deemed to have met all the government's requirements in terms of governance, delivery and strategy.

# **Accountability & transparency**

Board membership remained relatively stable during the year with three changes amongst the directors. As a result of the local elections in May 2021, there was a change in the Leader at Wiltshire Council; the Board thanked Philip Whitehead for his services and welcomed Richard Clewer as a new director. Similarly, the Board was sad to say goodbye to Amanda Burnside who resigned when she retired as the Principal of Wiltshire College after serving almost six years on the Board. Carole Kitching took over the role as SWLEP Equality Champion and Chair of the Skills and Talent Subgroup upon Amanda's departure. Finally, Col. Nev Holmes resigned in February 2022 when he took on a new role as Brigadier in charge of the Army Cadets based in Aldershot. The new Commander of the South West Region for the Army, Colonel Gary McDade, was

welcomed the same month.

During the autumn, LEPs were required to undertake their annual review of their governance and assurance procedures in line with revised National Local Growth Assurance procedures; minor changes were required to SWLEP's Governance Framework however additional sections were included to explain in greater detail the way in which the Growing Places Infrastructure Fund and Growth Hub operated. At both the midterm and end of year performance reviews, SWLEP was deemed to have met all the government's requirements in terms of governance, delivery and strategy.

The annual financial audit reported in July 2021 and declared that SWLEP Limited remained a going concern and the Annual Report for 2020/21 was published to this effect. However, given the uncertainty surrounding the LEP Review announcement, the Board decided to pause further business member recruitment to SWLEP Limited until the future role of LEPs supporting the national agenda was clearer. The Board held its Annual General Meeting at Devizes Town Hall in March 2022; this was the first hybrid meeting which the Board had hosted and working in this way enabled additional Board members to participate in the meeting despite being in isolation.

The LEP review was published on 31 March 2022; the impact of the funding cuts announced in it to both the SWLEP core, Growth Hub and Skills Advisory Panel budgets could not be planned for in advance of the new financial year starting.





# Draft Income Statement for the Year Ended 31 March 2022

	2020/21	2021/22
GRANT AND OPERATIONAL INCOME	£3,060,389	£6,623,916
Grant and operational expenditure	£2,020,970	£2,451,006
OPERATING SURPLUS	£1,039,419	£4,172,910
Interest receivable and similar income	£168,200	£337,452
SURPLUS BEFORE TAXATION	£1,207,619	£4,510,362
Tax on surplus	£25,285	£50,000
SURPLUS FOR THE FINANCIAL YEAR	£1,182,334	£4,460,362

These are the unaudited management accounts for SWLEP Limited for the financial year 2021-22 and are included here to provide an overview of our income and expenditure over the year. Audited accounts filed at Companies House can be accessed **here**.



# 66

SWLEP guided me through the various questions and forms. At every step I knew if I ran into a problem I could turn to them and they would help. And they did. It was a very supportive and positive experience right from the start."

Adrian Hall, Director, Stoneleigh Timbe<u>r Engineering Ltd</u>

# **Skills and talent**

Throughout the year we continued to work closely with partners through our Skills and Talent Subgroup and through our Skills Advisory Panel funded activity. We produced monthly labour market reports for members to use to support their COVID-19 response and to better understand the return to work patterns following the end of the furlough scheme. These reports were initially produced in-house and latterly by analytics firm, ESMI, following the departure of SWLEP's labour market analyst to ensure continuity of service.

The Local Skills Report was refreshed during the year and published in January 2022 to give an updated view of the local labour market in terms of supply and demand issues. In addition, the Swindon and Wiltshire Apprenticeship Strategy 2022-2025 was published in September 2021 and focused on increasing the number of businesses taking on apprentices through a targeted promotional campaign, primarily aimed at businesses, but with initiatives also aimed at potential apprentices and providers. During National Apprenticeship Week in February 2022, our Skills Team reached out to businesses to promote apprenticeships and we also ran a series of webinars with guest speakers focusing on how to attract apprentices, how apprentices can fill a skills gap and how to use apprenticeships to upskill and motivate staff.

### **The Careers Hub**

The Swindon and Wiltshire Careers Hub continued to be one of the highest performing in the country and reached the top five for performance against the Gatsby Benchmarks which measure the range and depth of careers education provision in schools. Locally it continued to work closely with 58 schools and colleges to help raise the career aspirations of young people. SWLEP is one of the few LEPs which is engaged with all secondary and further education providers through its Careers Hub. During the year three additional projects came on stream alongside the delivery of the Hub's core service:

- Hub Incubation Project: researching the impact of employer encounters on the year 7 maths curriculum and intended careers destinations, with the aim of ensuring more girls continue to study mathematics at A-level.
- Apprenticeship and Technical Education Project: researching the gap between employer and student expectations in apprentice recruitment.
- Ahead of the Game Project: delivery of 250 personal guidance interviews for young people at risk of becoming NEET (Not in Education, Employment or Training).

The Careers Hub spent a considerable time shaping the strategic plan for the programme. Our overall mission is "To help every young person find their best next step".

#### **Careers Hub Strategic Objectives**

- Aim for a careers system that has a measurable impact on young people, now and in the future.
- Include all young people in careers education by working to remove barriers.
- Build leaders and institutions who can sustain the mission in the long term.

### **Kickstart Programme**

SWLEP's Skills Team, which sits within the Growth Hub, also had a busy year as one of the area's Kickstart Gateway Providers raising awareness of the scheme and collating the six month placement opportunities amongst local employers. In return, Department for Work and Pensions matched unemployed young people who were at risk of becoming long term unemployed with the vacancies. In total, 110 young people were placed into Kickstart roles by SWLEP.



# Ideas, infrastructure and places

### Hydrogen and New Energy Vehicle Infrastructure

A major focus for the work of the Ideas, Infrastructure and Places Subgroup during the year was the mobilisation of the new energy vehicle refuelling infrastructure strategic priority, centred on the use of hydrogen as a low carbon source of energy. This entailed multiple strands of work including identifying potential users of hydrogen fuel amongst bus, coach and distribution companies; the adoption of the Green Hydrogen Plan by the SWLEP Board in January 2022; securing funding from the South West Energy Hub looking at the feasibility of green hydrogen production at the Science Museum Group's Science and Innovation Park site at Wroughton, the study for which was completed in March 2022; supporting the Western Gateway to undertake a mapping exercise of its emerging hydrogen cluster and engaging with National Highways to discuss the potential benefits and legacies, including the use of hydrogen, associated with the proposed tunnel on the A303 at Stonehenge, if approved.

#### **Inward Investment Programme**

The European Regional Development Fund joint inward investment programme came to a close at the end of December 2021 after a successful three-year partnership between SWLEP, Swindon Borough Council and Wiltshire Council. The EU programme hit its targets and combined with the wider programme, secured 47 investments, creating 470 new jobs in the area. Despite the external funding coming to a close, the investment service will continue and will draw on the wide range of materials which the programme produced including the Invest in Swindon and Wiltshire website.

### Natural Capital and Rail

Other projects which progressed during the year included the continued support for SWLEP's co-funded PhD research into Natural Capital in the area. We also engaged with our local authority partners on infrastructure plans, particularly the 'Restoring the Railway' bids to reopen stations at Devizes and Corsham. In support of progressing rail strategic priorities, SWLEP has also continued to be represented on the Western Gateway Subnational Transport body's Rail Working Group. We are also involved in the England's Economic Heartland, which is the Subnational Transport Body which covers the Swindon area.

### **Place-based partnerships**

SWLEP played a prominent role in the work of the Towns Fund Board in Swindon with the SWLEP CEO acting as Deputy Chair of the Board and leading the group which produced the business cases for the six projects accessing £19.5m of Government funding. There is continuing involvement in the successor group aiming to maintain a high level of engagement with the Council. A long-lasting place-based partnership has been operating in Salisbury with the on-going involvement of the SWLEP at the Board and working group-level. In Salisbury and latterly in Trowbridge, the successful bids by Wiltshire Council for Future High Street funding are providing additional purpose to the place-based discussions.







# **Business environment**

#### **Growth Hub**

Supporting local businesses through the impact of the COVID-19 pandemic continued to be an important function of the Swindon and Wiltshire Growth Hub working closely with our local authority partners, Swindon Borough Council and Wiltshire Council. This was achieved through the delivery of our core services funded by the Department for Business Energy & Industrial Strategy (BEIS) alongside our European Regional Development Fund (ERDF) funded SME Competitiveness Programme.

As the year progressed our digital and virtual support services, which included webinars and workshops, were complemented by some in-person delivery both by the Growth Hub Team and our specialist support providers. Delivery themes included digital skills, the green economy and green skills, net zero, cyber security and health and well-being in the workplace. By the end of March 2022, over 2,200 businesses had been supported by our Growth Hub.

Capturing intelligence on the local business community, on a weekly basis, for BEIS was another important responsibility for the Growth Hub team as the impact of the pandemic on the economy was monitored. Additional partnership delivery has included working with business incubator SetSquared on scale-up support as well as engaging with Innovate UK/ EDGE, the Knowledge Transfer Network, the Department for International Trade, the British Business Bank, Be the Business and the Help to Grow Programme working with the University of Bath. The Growth Hub team has also engaged with a wide range of government departments including the Department for Digital, Culture, Media and Sport, Department for Work & Pensions, Department for Education and Department for Environment. Food and Rural Affairs.

#### Peer Networks

BEIS' national Peer Network Programme was funded for a second year as part of its COVID-19 recovery response, support for which concluded at the end of the financial year. Three networks were established for professional services, females in leadership and a topic based cohort which focused on the green agenda, marketing, sales, recruitment and growing and developing your business.

### This Way Up Programme

In total, 59 webinars were delivered which were viewed 1,372 times during the year. Popular topics covered included search engine optimisation, looking good on LinkedIn, grant applications, going green and creating a brand.

### This Way Up Webinar Series

Introducing "This Way Up" a series of webinars launched to help businesses deal with the impacts of COVID-19. From Looking AFter Your Mental Health to Finance, Sales and Digital Marketing, our hosts cover a range of topics and give practical advice. All of the webinars are free and available to download as videos after the event.

### WATCH ON DEMAND







# Business environment (continued)

#### **Business Cyber Centre**

The Business Cyber Centre has been SWLEP's flagship project during the year and, as the first capital scheme which we have delivered ourselves, it will be the test case for our future commercial investments. The facility, which is based in Chippenham, is the UK's first business-led Cyber Centre.

Our aim was to develop a high quality business environment which would enable collaboration between cyber security businesses as well as offer dedicated and secure office space for the development of cyber-related goods and services. The facility would also offer much needed quality training and conference facilities to the wider business community. Despite the pandemic, delivery of the extensive refurbishment of the building (1,970sq.m) went well with only a minimal delay to its scheduled completion date and the planned launch in May 2022 was not disrupted.

A range of prospective tenants and building users were engaged alongside the building works and planned occupancy levels for 2022/23 and event hire targets should be achieved.

### Swindon and Wiltshire Cyber Cluster

SWLEP's involvement in cyber during the year went beyond building works with funding secured from the UK Cyber Cluster Collaboration (UKC3) network to develop, support and promote the Swindon and Wiltshire Cyber Cluster (SWCC) from April 2022. The Cluster will encourage collaboration as well as offer networking opportunities and information sharing amongst our cyber security businesses. By working as part of a national network of clusters, SWCC will contribute to delivering the UK's Cyber Security Strategy and will be a member of Department for Digital, Culture, Media & Sport's Cyber Security Forum and represent local assets at a national and international level. In preparation for this role, a new website was launched in March 2022.

### Joint Inward Investment Service 2019-2021

SWLEP continued to work in collaboration with the Department of International Trade, Swindon Borough Council and Wiltshire Council to attract new inward investment projects to the area. Despite the COVID-19 pandemic, the three year programme has been highly successful, resulting in the creation of 470 new jobs across 47 investment projects, exceeding the targets set for the programme.

The European Regional Develop Funding (ERDF) support for the programme ended in December 2021 and performance reporting was concluded in February 2022. This EUfunded activity hit its investment targets and also supported the production of a range of promotional materials, including the Invest in Swindon and Wiltshire website and sector-focussed reports and brochures covering advanced engineering and high value manufacturing, digital and cyber technologies and life sciences. This will continue to be used as part of the legacy of the programme.

The Science and Innovation Park at Wroughton, the Business Cyber Centre at Chippenham and the Porton Science Campus were key sites that were promoted during the programme, although projects were supported across the whole of our area.

# Swindon &Wiltshire



# Looking ahead

As a Local Enterprise Partnership, we are fully prepared for change in the years ahead in terms of the future of LEPs nationally and how we fit into that mix. We are a LEP which has fully embraced the 2018 Mary Ney Review and the government's response which said that LEPs needed to be independent of local authorities. We are completely independent, having incorporated as a not-for-profit limited company in January 2019 and are one of the few LEPs in the country that receives no cash contribution from its local authorities.

We are involved on a national level on the financial and governance models for the LEPs of the future, contributing to different working groups. The government has decided that the future for some LEPs is that they will be merged into a reformed local government structure, such as a Mayoral Combined Authority or a County Deal. We are positioned with a number of LEPs where the prospect of that happening in the next few years is minimal, so we believe our current role as a LEP will continue at least until the next General Election.

We are preparing ourselves as a Board for what happens after that point to make SWLEP fully self-sufficient. When we incorporated in 2019 the proportion of income as a business which came from government sources accounted for more than 90 per cent. When we started the 2022/23 financial year the proportion of income from government sources was down to 30 per cent. We are aiming to get this proportion down to single figures in the next couple of years through more commercial activity and we are on track to do this. The newly launched Business Cyber Centre is part of the commercial model, and we are working on a Growth Hub Plus offering where businesses can access longer-term support at an affordable price to help with their growth ambitions.

The influence of our work is widening, and we are working closely with the Western Gateway partnership which includes both English and Welsh public authorities. It covers an area stretching across South Wales, the West of England, Gloucestershire, Wiltshire and Swindon. One of our key team members has been seconded to Western Gateway to lead its hydrogen workstream because of our long-term work and knowledge in this area. Projects with our commercial and educational partners on the new Innovation Campus for the Circular Economy (ICCE) and the Innovation Centre for Applied Sustainable Technologies (iCAST) at the Carriage Works in Swindon form part of our long-term plan to position us at the centre of green innovation in the UK.

The business conditions for the Swindon and Wiltshire economy are currently tough, but there are signs of a resilient environment, albeit challenging. The COVID-19 pandemic has been a once in a hundred-year occurrence which has created dramatic change to all areas of life from working patterns to the modern office and transport. One of the current issues is businesses are struggling to recruit staff. Our recent analysis shows we are a net exporter of jobs, i.e. people living in the area but working elsewhere, potentially in high skill jobs in London or the Thames Valley. Our aim is to train more people in high skills to attract businesses to work here and invest in our economy. That's why in the coming year

we will be promoting apprenticeships up to degree-level in science, technology and maths to increase our region's productivity, and, in turn, this will aid financial outcomes for people later on in life.

One of our successes in 2021 was our first digital conference, Evolve, Engage, Go! Over 290 virtual delegates joined online with attendance from local, national and international guests with some from as far away as Belgium, Ireland, the Ivory Coast and Nigeria. It was an opportunity to showcase the great range of businesses, skills and opportunities in Swindon and Wiltshire and to inspire future growth for our area. We are looking forward to building on this in 2022 with part two, Doing Business Brilliantly, planned for the autumn. We hope to see you there.



# **Get involved**

The SWLEP is a business-led partnership and we are keen to hear the voice of local business in taking forward the work we do. There are several ways this can be done:

#### Joining the SWLEP:

At least 70% of the SWLEP Limited Board Directors come from the private sector and from time-to-time we advertise vacancies on the Board via our website.

Alternatively, you might want to consider becoming a member of SWLEP Limited and attend our Annual General Meeting.

To find out more or to apply, please email: administration@swlep.co.uk

#### Provide feedback:

We are interested in your views about the work we do as well as how your business may be affected by national policies. You can get involved by attending our events, participating in our consultations and surveys on our website, or through responding to a direct request for feedback from us. You can also provide us with feedback via our website. Complete the Get in Touch form and insert 'Feedback' in the Your Enquiry field.

www.swlep.co.uk/contacts

#### Business support services:

Start-ups and small and medium-sized businesses can access information, advice and guidance through SWLEP's Growth Hub.

To find out more visit: www.swgrowthhub.co.uk or email: hello@SWGrowthHub.co.uk

#### SWLEP newsletter:

Subscribing to our newsletter is a great way to hear about the latest news on the SWLEP's programmes and events which could support your business and extend your network within the wider business community.

To subscribe and get started, please email: hello@SWGrowthHub.co.uk



### Join us in growing our local economy

To receive regular updates on SWLEP programmes, email:

administration@swlep.co.uk

www.swlep.co.uk

 $www. {\sf SWGrowth Hub.co.uk}$ 

hello@SWGrowthHub.co.uk 01249 477 287





SWLEP would like to thank the following organisations for permission to use their photographs: Swindon Borough Council and Wiltshire Council. We would also like to thank all the firms that took part in our case studies which form part of this report.

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