



Programme of Events

08:30-09:15		Event Opens with Networking and Expo
09:15-09:30	Stage	Welcome
09:30-10:30	Stage	Keynote speaker - Sam Knowles
10:35-11:25		Workshop sessions
11:30-12:30	Stage	'SMEs in conversation' keynote with Paddy Bradley
12:30-13:00		Lunch break (Expo stands and Networking sessions will remain open)
13:00-13:25	Stage	Chair's Address - Paul Moorby, OBE
13:30-14:30	Stage	Keynote speakers - Adrian Clarke and Barny Guthrie
14:35-15:25		Workshop sessions
15:25-15:40		Networking and Expo
15:40-16:30		Workshop session
16:30-18:00		Networking and Expo
18:00		Event close



Workshops

A variety of valuable workshops led by local experts and leaders sharing their ideas to help consider further the theme of doing business brilliantly. Workshops will be held in 'Sessions'

10:35-11:25	14:35-15:25	15:40-16:30
Doing cyber defence brilliantly for the SME	Protect your brand, designs and innovations – brilliantly	How play can help you and your team do business brilliantly
Do I need an app to do that brilliantly?	Doing business language brilliantly!	BCC Guardian - an introduction
Growing Global: Tips for fast-tracking international growth	When is enough really enough to protect your brilliance?	Avoiding Late Payment Brilliantly!
Doing business language brilliantly!	BCC Guardian - an introduction	Doing Customer Experience Brilliantly
Avoiding Late Payment Brilliantly!	Keep the team performing brilliantly during change	Keep the team performing brilliantly during change
Doing Customer Experience Brilliantly	Brilliantly social	Brilliantly social
How workplace wellbeing supports brilliant business	Data's dirty secret and how you can help clean it up	Data's dirty secret and how you can help clean it up
CO2 reduction - a new opportunity for your business?	Getting funded for brilliance	Doing cyber brilliantly! - simple safety for a digital age
BCC Guardian - an introduction		Building a Brilliant Skills Pipeline